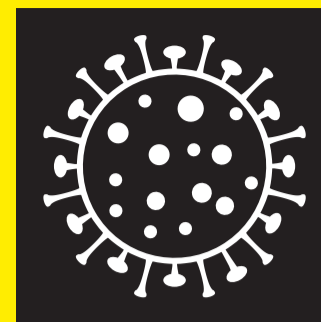


# Supports Available

for Early Learning and Care and School-Age Childcare settings, including Childminders During COVID-19



Coronavirus  
**COVID-19**  
Public Health  
Advice

Below are a number of supports which are currently available to service providers seeking advice and guidance on operating during this time:

## Dedicated Public Health Helpline for ELC/SAC Services (HSE)

HSE Public Health operate a dedicated helpline for ELC/SAC services that provides support for services with a confirmed case of COVID-19. You can access the helpline on **01-5119777**.

## National Covid-19 Out of Hours Helpline

This helpline provides weekend support to ELC and SAC services including childminders who have a suspected or confirmed case of Covid-19 in their service and is operated by the City and County Childcare Committees (CCCs). The helpline operates on Saturday, Sunday and Bank holidays from 10am to 1pm and 1.30 to 4pm. You can access the helpline on **1800 940341**.

## Support and Advice (City and County Childcare Committees – CCC's)

If you require support with COVID-19 in your service or have any general queries your local CCC can help. You can find your local CCC at **myccc.ie**.

## Guidance During COVID-19

The first point of reference for guidance is on the HPSC website, **www.hpsc.ie**.

The Health Protection Surveillance Centre (HSPC) provide specific Infection Prevention and Control guidance for ELC/SAC settings. The current guidance document can be found on the **HPSC Childcare Page**. It is important for educator, practitioners and parents to familiarise themselves with the updated guidance and apply it in a way that meets the needs of the child.

You can find up to date information and guidance from the Department, HSE, HPSC and Tusla all on one webpage on the **First 5 COVID-19 Guidance Page**. The page covers a range of topics and includes information for parents, providers including HR FAQs and public health guidance.

## Other Supports

Supports are also available through your associated organisations including membership organisations.



An Roinn Leanaí, Comhionannais,  
Míchumais, Lánpháirtíochta agus Óige  
Department of Children, Equality,  
Disability, Integration and Youth