



An Roinn Leanaí  
agus Gnóthaí Óige  
Department of Children  
and Youth Affairs

# Working Together Agreement with Parents during the Covid-19 Emergency



# Sample: Working Together Agreement with Parents during the Covid-19 Emergency

This agreement sets out how we will work in partnership with families during this time.

## Working together to implement public health guidelines:

We have been working hard to implement all of the public health guidelines. Staff have been trained and inducted in the necessary changes.

We will maintain a high standard of infection control with your help.

It is important that children with a temperature or any other symptoms of illness do not attend the service.

We request that you wash your hands and your child's hands before you leave home every day.

We will support children to wash their hands upon arrival each day.

We request that you do not enter the building without prior arrangement, to minimise contact between adults, and that you drop your child at the outside door and pick up from there also.

We will give you a phone number to call when you are outside the building to let us know you are there.

## Communicating together:

While our building may be closed to you as parents/guardians/visitors at the moment, our service remains open and working for you. Essential visitors/suppliers will have access to the premises.

We agree to keep in regular communication with families on a weekly basis to let you know how things are going.

We will take lots of photos of activities your child is engaged in and we will share the photos with you. (We will continue to follow our policy of on use of cameras in the setting).

We agree to respond in a timely manner to queries you may have.

You can request a phone call or video chat with us and we will do our best to talk to you on that day or as soon as is possible when the children are not with us.

Please share information with us about how your child(ren) are doing at home. That will help us look after your child(ren) better.

We will ensure clear communication pathways are in place.

## Working together for children:

We would like to know any concerns you have about your child(ren)'s well-being.

We have kept things as familiar as possible for the children inside the building.

We will be spending as much time as possible playing outside.

We request that your child(ren) have sun screen already applied on before arrival and bring their sun hats.

We request that you provide suitable outdoor wear for your child as the Irish weather is unpredictable.

We request that children do not bring any toys from home unless it is a comfort toy needed by the child for sleep. Any comfort toy should be washed and clean.